

LOT Polish Airlines Terms and Conditions for Award Tickets

Applicable route	Amsterdam <-> Poland
Travel Period	until 30 SEP 2020
Booking Period	up until 31 MAR 2020

Terms and Conditions for Award Tickets

1. The Winner of the Award Ticket must be the one travelling. The Award Ticket is non-transferable. All winners' names logged within LOT's Registration System shall be final.
2. LOT reserves the right to demand presentation of the original Voucher for the Award Ticket for verification.
3. The Voucher for Award Ticket cannot be used in conjunction with other Vouchers.
4. The Voucher for Award Ticket is applicable in paying the fare amount and fuel surcharges, excluding airport taxes, airport security fees and any other fees, which shall be paid by the Winner.
5. The Voucher for Award Ticket can be redeemed only once. The Voucher for Award Ticket cannot be exchanged for cash.
6. The Voucher for Award Ticket shall be redeemed on or before March 31, 2020, after this date the Voucher will expire.
7. The journey must be commenced on or before September 30, 2020. No extension is allowed.
8. Any changes to the issued tickets (e.g. other flights, routes or travel dates) are not allowed. The General Conditions of Carriage of passengers and baggage shall apply.
9. The number of Award Tickets available for each destination is limited. The Award Ticket may not be available for selected date due to business issues and another date has to be selected within the travel period specified in point 7 above.
10. The Winner of the Award Ticket is responsible for obtaining a valid visa for the traveling destination, if necessary.
11. The Award Ticket is non-refundable. The General Conditions of Carriage of passengers and baggage shall apply.
12. In case of any dispute, the decision of LOT shall be final.

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